

First Tennessee Area Agency on Aging and Disability

Serving Carter, Greene, Hancock, Hawkins, Johnson, Sullivan, Unicoi and Washington counties.

FTAAAD Aging and Disability Resources

■ Caregiver Support

Helping Families Provide Better Care for Loved Ones

■ CREVAA

Services for Elder and Vulnerable-Adult Victims of Crime

■ Elder Abuse Prevention

Education on Senior-Targeted Fraud and Domestic Violence

■ Evidence-Based Wellness Programs

Six-Week Workshops to Improve Health and Quality of Life

■ Legal Services

Legal Advice and Representation

■ Nutrition Services

Home-Delivered and Congregate Meal Programs

■ Ombudsman

Advocate for Residents of Long-Term-Care Institutions

■ Options for Community Living

In-Home Care: Meals, Homemaker, and Personal Care Services

■ Public Guardianship

Court-Appointed Guardian for Financial and Medical Decisions

■ Senior Centers

Community Centers with Activities/Resources for Older Adults, Transportation Available by Calling Senior Centers

■ SNAP Outreach

SNAP Application Assistance and Outreach

■ TennCare CHOICES in LTSS

Long-Term Services and Supports

■ Tennessee SHIP

Assistance with Medicare, TennCare and Other Insurance

■ Volunteer Senior Transportation

Door-Through-Door Transportation by Certified Volunteers



**FOR MORE
INFORMATION:
1-866-836-6678**

3211 North Roan Street, Johnson City, TN 37601
www.ftaaad.org

ADULT PROTECTIVE SERVICES

Stopping abuse of the elderly and vulnerable adults may start with you.

Adult Protective Services (APS) investigates reports of abuse, neglect (including self-neglect) or financial exploitation of adults who, because of advanced age or a mental or physical impairment, are unable to care for themselves.

This can include being unable to manage financial resources, unable to carry out activities of daily living, unable to protect themselves from neglect, and being unable to avoid hazardous or abusive situations.

Learn the signs of physical abuse, emotional abuse, sexual abuse, neglect and self-neglect, and financial exploitation, and notice when someone you know needs help.

If you suspect a person you know is a victim of abuse, neglect or financial exploitation, it is your legal obligation to **notify Adult Protective Services at 1-888-APS-TENN (1-888-277-8366)**.

You may also use the APS online reporting tool, found at <https://reportadultabuse.dhs.tn.gov>.

**Adult Protective Services
Call Center
1-888-277-8366**